

#### Fare Information

In addition to the regular cash fare, TANK offers discount 30 day passes and 10 ride passes. Older adults, students riding to or from school and people with mobility impairments are eligible for cash fare discounts when using TANK regular services. A TANK reduced fare ID card must be presented when boarding your coach.

TANK & Metro also offer the MT pass, which provides unlimited rides on TANK during the calendar month and unlimited rides on Metro on weekdays of the same month.

TANK's current fare structure is available on all TANK buses and our website. For your convenience TANK offers many ways to buy your fare. Passes are currently available at www.tankbus.org, at TANK's headquarters, The Bus Stop sales office Downtown Cincinnati, and at a ticket vending machine located at the Covington Transit Center. Several community banks also sell bus passes. Call 859-331-TANK for the location more convenient to you.

#### Program Services

Regional Area Mobility Program (RAMP) – is a door-to-door Paratransit service available to citizens with disability who live within the RAMP service area (which is approximately <sup>3</sup>/<sub>4</sub> of a mile past the end of the area served by TANK fixed route service. To determine if you are eligible for the RAMP service call 859-578-6949.

Special Event Service – TANK provides special event service to several community events including Reds and Bengals games as well as to events such as Riverfest and Tall Stacks.

Park & Ride Lots – are located throughout Northern Kentucky and serving Downtown Cincinnati. Parking is free at all TANK Park & Ride Lots except the Covington Transit Center.

Guaranteed Ride Home Program – Like a safety net, TANK guarantees you a ride home up to four times per year if you have unplanned overtime or a family emergency during the workday.

SmartCommuter Program – Companies can provide up to \$100 per month in tax-free benefits for commuting to work using TANK. The SmartCommuter Program is one of the least expensive, non-taxable fringe benefits an employer could offer its employees, yet it is one they will use everyday!

#### **TANK Routes**

- Dixie Hwy/Florence
- 1X Houston Rd/Mineola Pike Express
- 2X Airporter
- 3 Ludlow/Bromley
- 5 Holman Ave/Fort Wright
- 7 Madison Ave/Latonia
- 8 Eastern Ave/Fort Wright
- 9 Taylor Mill/Independence
- 11 Fort Thomas
- 12 Bellevue/Dayton
- 16 West Newport/NKU
- 17X Buttermilk Pike Express
- 18X Fort Mitchell/Edgewood Express
- 22X Richwood/Walton Express
- 25 Southgate/Alexandria
- 25X Alexandria Express
- 28X Empire Dr/Industrial Rd Express
- 30X Fort Wright/Independence Express
- 31X Rolling Hills Dr Express
- 32X Burlington Express
- 33 Thomas More Pkwy/Crestview Hills
- 35X East-West Express
- 39X Petersburg Rd/South Hebron Express
- 40X Worldwide Blvd/North Hebron Express
- 42X Florence Hub Express
- Southbank Shuttle

Transit Authority of Northern Kentucky 3375 Madison Pike Fort Wright, KY 41017 www.tankbus.org tel: 859-331-TANK e-mail: info@tankbus.org

# How to Ride



TRANSIT AUTHORITY OF NORTHERN KENTUCKY

859-331-TANK www.tankbus.org



#### Rules of the Road

- 1. No smoking, drinking or eating.
- 2. Shirt and shoes must be worn.
- 3. No playing of audio devices.
- 4. No profanity or disruptive behavior.
- 5. No littering.
- 6. No hazardous materials, such as gasoline or car batteries.
- 7. Do not stick hands, arms or head out of window.
- 8. Never cross in front of a bus.
- 9. Senior or disabled passengers must show TANK's or METRO's reduced fare card.
- 10. Keep aisles clear, strollers must be folded.
- 11. Do not stand in front of the line.
- 12. Do not open windows while climate control systems are in operation.
- 13. Leave front seats open for older passengers and riders with disabilities.
- 14. Keep feet off of seats, and do not take up more than one seat.
- 15. Children 45" or taller and those under 45" that are part of a group, must pay a fare.
- 16. No bicycles permitted on the bus. Bikes must be placed on the racks provided at the front of the bus.

These rules are in place to ensure that all passengers will have a safe and pleasant trip while riding TANK. Thank you for your cooperation.

#### Reading a Bus Schedule

- Find the route schedule that will get you where you want to go. Decide if you will be traveling "Inbound" (toward Cincinnati) or "Outbound" (away from Cincinnati).
- Find the location at the top of the schedule closest to where you will catch the bus.
- Read down the list of times under this location to see what time the bus will be at your stop.
- 4. Read across to the timepoint closest to where you want to go. The time listed in that column tells you approximately what time you will arrive at your destination.
- 5. If you need to get somewhere at a specific time (work or an appointment) do just the opposite. Look for the time you would like to arrive under the location closest to where you're going. Then read back to the timepoint closest to where you're coming from to find out when you should catch the bus.

It is sometimes necessary to transfer to complete your trip. (See below)

#### Transfers

(See individual schedules for details.) When you need to use more than one bus to reach your final destination, you will need to purchase a .25 transfer. Transfers are requested from the driver, at the time the fare is paid. Transfers have time limitations and are designed to allow you to catch the next connecting bus.

### Be Early

Always be sure to arrive at the bus stop at least five minutes early. A minute or two difference in clocks or watches can mean a missed bus.

When you see the bus coming, stand near the bus stop sign so the approaching operator knows that you want the bus.

Each TANK route has a number and a service area name. The service area name is the major area, city or community route that is served by the route. For example: Rt. 1 – Florence Mall Rt. 11 – Ft. Thomas/NKU

**TANK Bus Stops** 

For safety reasons and efficiency. TANK buses stop only at designated bus stops.

#### **Destination Signs**

All TANK buses have destination signs on the top front, above the windshield, and on the boarding side, near the front door. The destination sign tells you the route number and destination. The route name and/or destination may take a few seconds to cycle the complete message. Please be sure to read these signs carefully and completely to ensure that you are boarding the correct bus.

#### **Calling Stops**

TANK Operators call out major stops, intersections, transfer points and destinations to help riders become oriented with the route. Drivers will also call out any stop upon request, if you ask when you board the bus.



## Signaling the Driver to Stop

All TANK buses are equipped with a passenger signal cord. The cord is located across the top of the windows. Please pull the signal cord to request your bus stop about one block before the stop you wish to use.

#### Exiting the Bus

Exit the bus by using the rear door whenever possible. This allows passengers to board through the front door freely and also minimizes the time spent at each bus stop.

#### Schedules

Schedules are available at the following locations: The Bus Stop Sales Outlet, TANK Office & Garage, County Courthouses, City Buildings, Local Employment Agencies, Libraries, Retirement Homes and the Covington Transit Center. Our schedules can also be accessed at our website: www.tankbus.org